

Genesee County Medical Control Authority

System Protocols
APPEALS PROCESS

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Appeals Process

EMS personnel, agencies, and/or facilities, upon notification of GCMCA Board or PSRO actions, may request an appeal in writing within 30 days of receipt of such actions. Lack of request within 30 days shall deem the actions accepted by involved EMS personnel, agencies, and/or facilities.

If an appeal is requested, an Appeal Review Committee is to meet within 14 calendar days of receipt of written request for appeal. The Appeal Review Committee shall be comprised of a total of five members including: one (1) ED Physician, one (1) ED nurse, one (1) MFR, one (1) EMT and one (1) Paramedic. The Medical Director and GCMCA Staff shall attend the Appeals Review Committee meeting. The Appeal Review Committee shall review the actions of the GCMCA Board and/or any decisions of a GCMCA committee as well as material supplied by the parties requesting appeal. After review of the materials and actions, the Appeal Review Committee, by closed ballot vote, may uphold, reject and/or modify the decision of the GCMCA and/or any GCMCA committee. The Appeal Review Committee will recommend final action to the Medical Director. The Medical Director may veto the Appeal Review Committee's decision. In the event of a veto, the issue will be referred back to the GCMCA Advisory Committee. A veto will be over-ridden only by a two-thirds vote of the full GCMCA Advisory Committee.

After appeals to the GCMCA have been exhausted, the affected participant in the emergency medical services system may appeal the GCMCA's decision to the statewide emergency medical services coordination committee.

If an EMS agency or individual appeals the decision of the board involving probation or suspension and the appeal is upheld by the Appeal Review Committee, the probation or suspension time period (e.g. six months) will begin at the time of the Appeal Review Committee hearing.